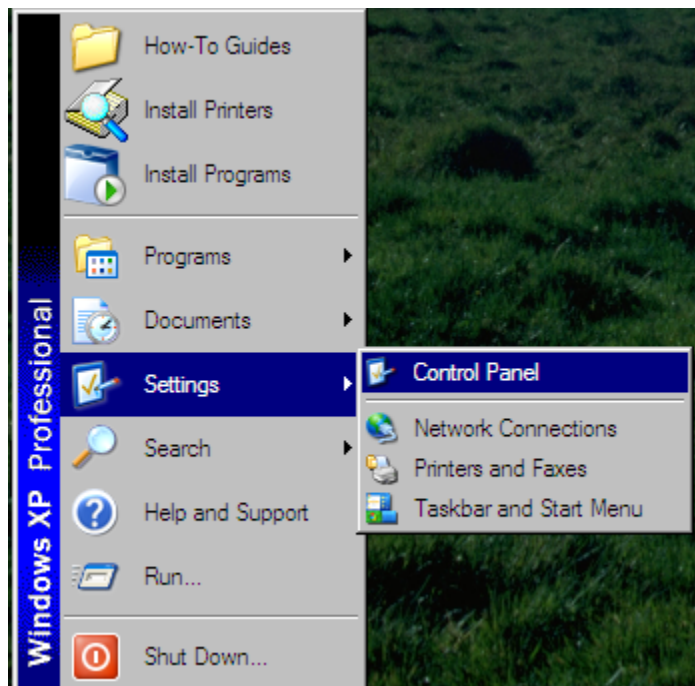
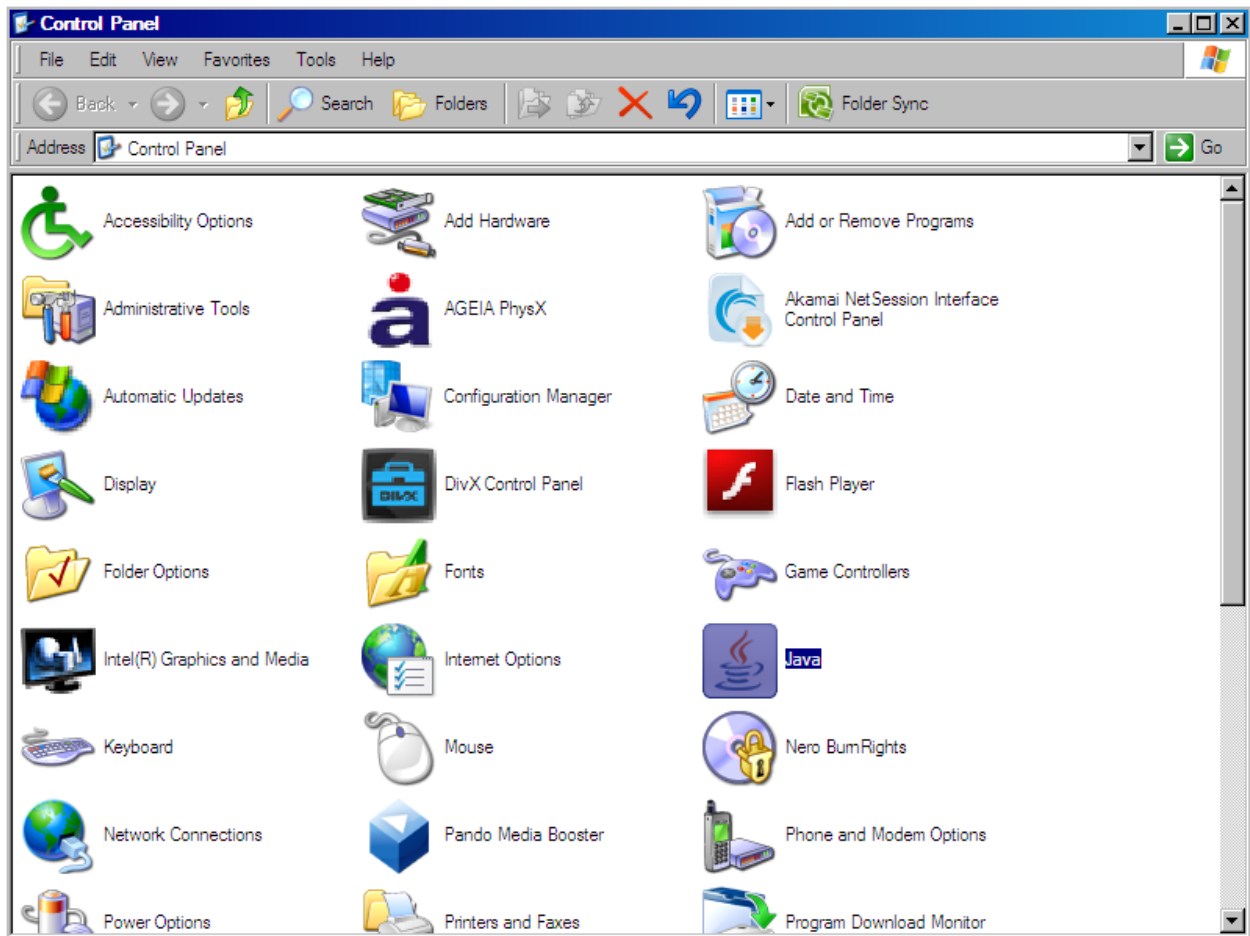


It is common to receive java errors after the Banner 8.5 and WebLogic upgrades. The user should clear their Java cache. Here are the steps to do so using Windows XP.

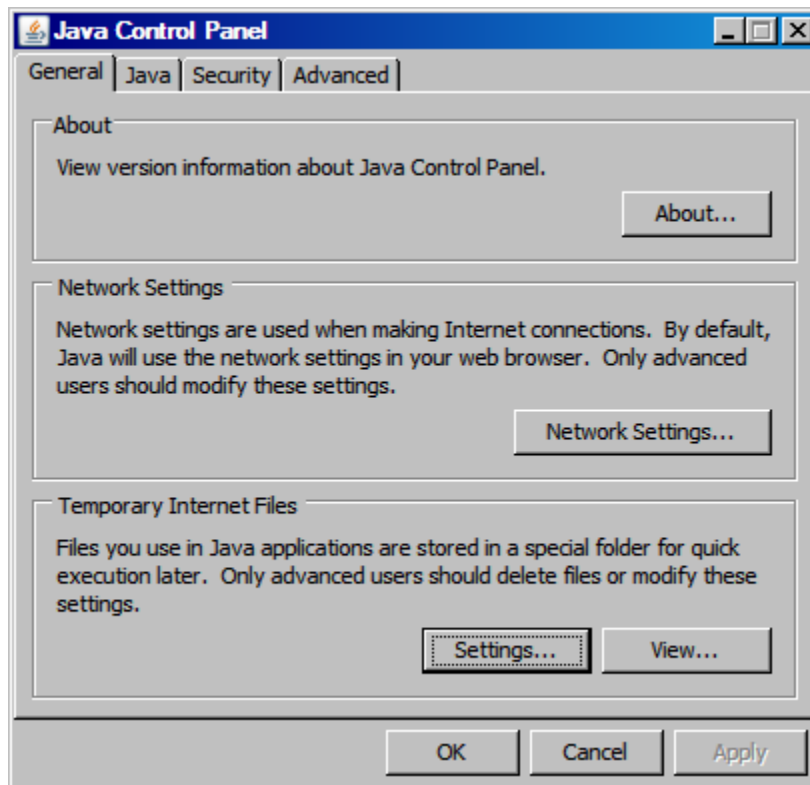
Click Start → Settings → Control Panel



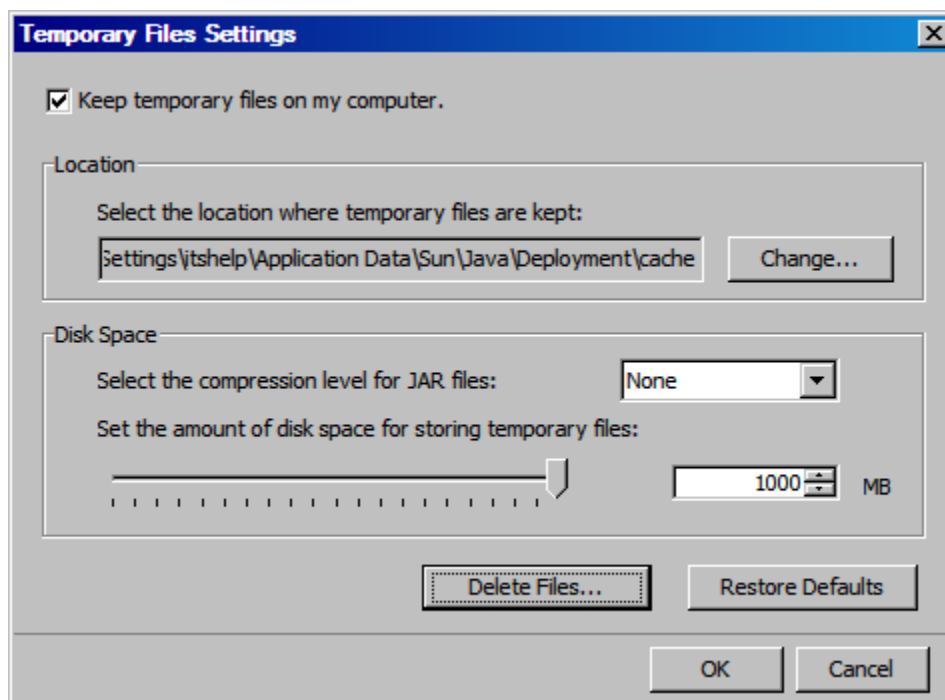
From Control Panel, click Java



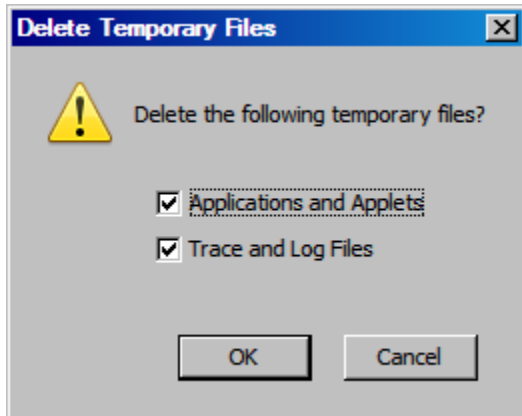
From the Java Control Panel, General tab, click the Settings button



From the Temporary Files Settings screen, click the Delete Files button



Leave all checkboxes checked and click OK



After clearing your java cache, please also clear your browser cache and restart your browser.